

Privacy policy

The nature of our business means that, we require some personal details from our customers.

The data we collect could just be a name and address and more rarely, an email address and telephone number. If placing an order you will have supplied us with your card details. These details will be redacted from your order when the order is complete.

The personal information you've shared with us, help us to better understand our customers as a group and as individuals. This in turn helps us to provide a range of products that meet your needs.

How we protect your data

When you share your personal information with any company, you have a right to expect that information to be treated with total confidentiality.

Your privacy is extremely important to us. We're committed to protecting any personal information you've given us, and we comply with all relevant data protection laws.

This means that:

We take full responsibility for the information we hold about you

We will protect your privacy at all times

We will never sell or pass on your personal information

Whether you've supplied your personal details by phone, by email or in a letter, we will never use them without a lawful reason to do so. We'll use them for the purposes for which they were initially requested.

We know that you care how your personal information is used and we appreciate that you trust us to do that carefully and sensibly.

You have a right to know what information we hold about you, how we store it and you may at any time ask for it to be destroyed